

St. Anthony's Polish Sheltered Housing Complex

47-49 Foxbourne Road, London, SW17 8EN

office@stanthonyshome.org.uk

+ 44 20 8672 5106



PCM Housing Association

2 Devonia Road

London, N1 8JJ

Tel. 020 7359 8863

PCM Housing Association Ltd.

Register under the Industrial and Provident Societies Act, 1965 - Register No.17061 R

About St. Anthony's

St. Anthony's Sheltered Housing Complex was built in 1973 for Poles who wished to spend the later period of their lives in a typical Polish surrounding. The Home provides a typically Polish atmosphere, is situated near a Polish Restaurant and the Polish Church.

We are situated two bus stops from Balham town centre which has lots of shops, including large supermarkets – Sainsburys, Waitrose and Boots, as well as banks and other local shops.

Bus stops nearby take you to pretty much anywhere you want to go!

There is also an Underground station which has northern line and a British Rail station. Therefore the transport connection is very convenient.

Our building is a sheltered complex where each resident occupies their own flat. There is a call system, which is connected to the warden's office and is used in case of emergency.

As a sheltered complex we do not provide personal or domestic care. However such service can be purchased through social services or other care agencies.

At St. Anthony's, staff are available to support tenants throughout the day and at night time. Staff will give you advice and support on any issues or problems you may have.

Five members of staff work on shifts maintaining the safety and security of the residents and the building 24 hours a day, 7 days a week.

Staff are here to offer help and advice around housing matters to all tenants. This may be a simple case of supporting you in reporting a repair, or something more serious.

As part of the PCM Housing Association we support residents in various ways, such as giving advice on repairs, rents, helping gain access to other services such as Social Services, social workers, doctors, district nurses, hospitals etc. We provide guidance,

advice and help with documentation such as benefit claims, pensions and other personal affairs.

At night time one of the warden is “on call” so he can deal with emergency situations. As already highlighted should you require any type of personal care, social services will arrange to purchase and deliver the relevant support to you according to an assessment of need. Staff will be on hand to give help and advice whenever needed.

Equal opportunities

The ethos of St. Anthony’s will promote the atmosphere which is welcoming to all – clients, staff and visitors to the scheme. It is against the law to discriminate either directly or indirectly on the grounds of gender, marital status, ethnic background or any other. All applicants will be given equal consideration.

Your right to complain

We have a complaints policy and procedure. If you are not happy or not satisfied with the service you have received from us, you have the right to complain.

Who lives in a house like this?

St. Anthony’s gives priority to older Polish people living in England (over 60 years of age).

How many neighbours?

There are 43 flats; 26 are single bed sits 17 one bedroom flats.

Key to the door

Everyone has their own keys. These consist of an entrance door key that gives access to the main building, a key to their own flat, and a key to our outside front gate, which is

kept shut during the night time (10 pm – 7 am). Apart from support staff, no one else will have this key.

St. Anthony's Sheltered Housing Complex is a secure place with a front gate which is locked at night for the safety of the premises.

Flats

Each flat except one or two rooms has its own kitchen, bathroom and a store room.

Additional areas for residents use

1. Two guest rooms for relatives and friends
2. Common room with a library where one can read the daily Polish papers
3. Laundry room with a washing machine and tumble drier
4. Chapel where Masses take place every Sunday
5. Polish TV channels in each flat
6. Passenger lift
7. Garden with benches where residents can sit and relax in the summer time

Tenant's meetings

In order to help create a homely and warm atmosphere we organise events such as:

1. Tenants meetings which are very well attended. Tenants have the opportunity to meet interesting guests, listen to interesting reports, poems or share jokes. An important part of these meetings are St. Anthony's current events, plans for the future, renovation plans etc. Tenants have the opportunity to share their views on the whole variety of matters which occur at St. Anthony's, to discuss and resolve any issues/problems they may have.

2. Christmas Eve always very well attended with Christmas greetings, Carol singing and traditional Polish food (Wigilia)
3. Easter blessings when tenants gather together and according to the Polish tradition share greetings.